

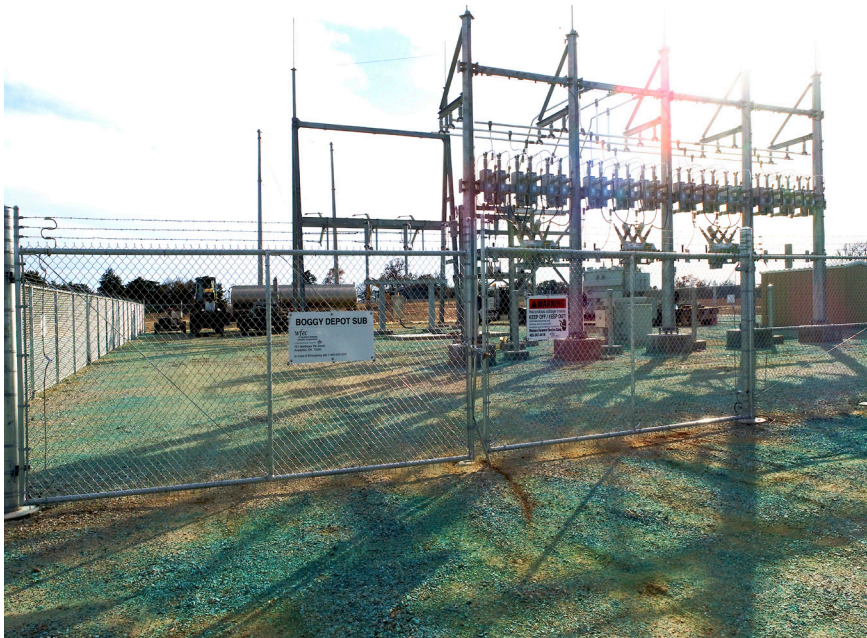
THE CIRCUIT!

July 2020

*A publication for our Members
in Atoka•Bryan•Choctaw
Coal•Johnston Counties*



New Boggy Depot Substation is LIVE!



In 2015 SEC made application with its Wholesale Power Supplier, Western Farmers Electric Cooperative (WFEC) to plan, and construct a new substation in the northern portion of SEC's service territory. Seeing the growth of home owners and business in this area, SEC knew that planning for the future energy needs would be necessary.

This would not be a quick or easy project. The locating of a site and constructing a new substation along with building six miles of transmission line is an enormous challenge. Overcoming these challenges (and the weather) took some time, but the engineering determination would eventually pay off.

The new substation is officially named the "Boggy Depot Substation. It is located approximately one mile south of the Boggy Depot Park and will greatly benefit SEC members and communities in this region. New distribution tie-lines have been built as well to ease the load on the Durant, Coleman and Lane substations, increasing power quality and reliability. This new substation also creates the advantage of quicker outage restoration response time; if power is disrupted due to storms or other events, power can be redirected from a neighboring substation.

While not every member of SEC will have the opportunity to see the newest asset among our fleet of substations, every member will benefit. The new Boggy Depot Substation is one of many upgrades that SEC is pursuing to bring the best quality of service, in the most efficient way, at the lowest possible cost to our members. ***



Southeastern Electric Co-op Disconnect Policy

Members' payments for electric service are due and payable upon receipt of the bill. Information about the due date, delinquent date, late charge, and date service may be disconnected if payment is not received is included on all electric bills.

The due date listed on the bill is the date that the bill must be paid to avoid a late charge. The due date listed on a bill applies only to the current amount due. It does not apply to a past due balance. The past due balance is already late and is due immediately without further notice. The Cooperative sends one 48-hour cut-off notice prior to disconnection of services, which appears on every electric bill.

A. Disconnect with Prior Written Notice:

The Cooperative may disconnect electric service for the following reasons:

1. Nonpayment of a delinquent account.
2. Misrepresentation of identity for the purpose of obtaining electric service.
3. Unauthorized interference, diversion or use of the Cooperative's service situated or delivered on or about the individual's premises.
4. Failure to comply with the terms and conditions of a deferred payment agreement made in accordance with these rules.
5. Refusal to grant a duly authorized representative of the Cooperative access to equipment upon the premises at reasonable times for the purpose of inspection, maintenance or replacement when the Cooperative has given the member reasonable notice of the need for such access and the time of visitation.
6. Violation of other rules of the Cooperative, which adversely affects the safety of the member or other individuals, or the integrity of the Cooperatives delivery system.

B. Disconnect without Prior Notice: The Cooperative may terminate electric service without prior notice when:

1. A condition exists that is immediately dangerous or hazardous to life, physical safety, or property.
2. Upon order of a Court, or any other authorized public authority.
3. If such service is obtain fraudulently or without authorization of the Cooperative.
4. Payment for a disconnected service is made with a check returned for any reason, including insufficient funds.

C. Delinquent Accounts: Certain protections apply only to residential electric services.

1. Applies to all Accounts:

- a. Delinquent accounts will only be disconnected between 8:00 a.m. and 3:00 p.m. on Monday through Thursday.

2020 ANNUAL MEETING CANCELLED

At the April meeting of the Board of Trustees it was decided that the Annual Meeting, which had been scheduled for August 4th, would be cancelled due to the COVID-19 Pandemic Crisis.

The decision to cancel the Annual Meeting was a proactive response based on all the information that is available now, along with Governor Stitt's Executive Orders. SEC's concern for community extends to the health and welfare of each and every member, neighboring friends and community partners. As news emerges regarding the spread of the Coronavirus, SEC is joining cooperatives and other utilities across Oklahoma in taking appropriate measures.

With a record attendance being anticipated at this year's Annual Meeting, this was **NO** time to disregard the Nation's (CDC) warnings of the risk of large gatherings and thus jeopardizing our faithful members. In no way will the absence of the 2020 Annual Meeting impact any of the day to day operations or how the Co-op is managed. SEC is in solid financial shape and will continue to endeavor to produce sound fiscal practice going forward.

STATEMENT OF NONDISCRIMINATION

for Southeastern Electric Cooperative

"This institution is an equal opportunity provider and employer. In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in an program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

The Circuit! is composed monthly by



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Disconnect (cont.)

- b. All delinquent accounts may be disconnected remotely.
- c. All applicable charges, including late fees, may be collected before any delinquent account will be reconnected. The Cooperative reserves the right to require an additional security deposit.

2. Residential Accounts:

- a. Delinquent residential accounts will not be disconnected if doing so would create a “life threatening situation” as set forth in the Cooperative’s Life Threatening Situations Policy.
- b. Delinquent residential accounts will not be disconnected when the heat index is above 98 degrees or the wind-chill is 35 degrees or below.
- c. Delinquent residential accounts will not be disconnected on a day the banks are scheduled to be closed.

D. Reconnection:

- 1. When a Member is communicating with after-hours dispatch personnel for the purpose of being reconnected the Member may pay all applicable charges, including a late fee, by credit card, check or cash. Payment may be made at any US Payments pay site kiosk, or by Interactive Voice Response (IVR) telephone service at (888) 260-6597.
- 2. The Member may use the Confirmation Number from their payment source to give the afterhours dispatch personnel to make arrangements for service to be reconnected.
- 3. If a Member pays to reconnect with payment that is returned for any reason, including for insufficient funds, the Cooperative may terminate services immediately.

E. Payment Arrangements:

- 1. When a residential Member cannot pay a bill in full, the Cooperative may continue to service the Member if the Member and the Cooperative agree on a reasonable portion of the outstanding bill to be paid immediately, and the manner in which the balance is to be paid.
- 2. In deciding the reasonableness of a particular agreement, the Cooperative shall take into account the Member’s ability to pay, the size of the unpaid balance, the Member’s payment history, and the amount of time and reasons why the debt is outstanding.