

Celebrating **80** YEARS
OF RELIABLE SERVICE
SOUTHEASTERN ELECTRIC COOPERATIVE, INC

2019 Annual Meeting Insert

Annual Meeting Moves to a Thursday!



Please come join us in celebrating our 80th Year Anniversary for Southeastern Electric Cooperative!

Date: Thursday, August 8, 2019
Place: Durant High School Auditorium
Time: 2:00 p.m. Meeting opens w/registration
6:30 p.m. Membership meeting

SEC's goal with the Expanded Format is to encourage greater attendance and to accommodate more of the members who work that day and have had trouble in the past participating with our previous registration time constraints.

What to expect? As in the past, SEC will provide shuttle service from the parking lot up to the school entrance. There you will be greeted and directed to the "Registration" tables where you may register and receive your registration gift bag along with a ballot if there is a contested Trustee election. There may also be a ballot available for a By-Law change, if one is presented at this year's Member Meeting.

Once a member has voted (again, if necessary), they and their family may enjoy some refreshments served by Bryan County 4-H Club. Entertainment will begin around 4:00 p.m. and the membership meeting will begin at approximately 6:30 p.m.

Door Prizes are always a BIG hit at SEC's Annual Meeting, and this year will be no exception! With the expanded format the member will not have to be present to win. Any prize that is not claimed by the end of the meeting, the Member will be notified by phone, and all winners will be posted on SEC's Facebook page and Website the following day.

80th ANNUAL MEETING

The **80th Annual Meeting** of Southeastern Electric Cooperative will be held at **Durant High School Auditorium, Thursday, August 8. Registration to begin at 2:00 p.m.** Trustees will be elected for Districts 4, 5 and 6 in accordance with Article IV, of the Cooperative's By-Laws.

Notice of Candidacy

Any member of a district desiring to be a candidate for election as a trustee from that district shall file with the Secretary of the Cooperative written notice, on a form provided by the Secretary, and in accordance with the SEC Bylaws Article IV, of their candidacy and intention to stand for election to the office of trustee from their district from the dates of July 9th thru July 15th, 2019 during normal office hours.

Only persons filing written notice of their candidacy and intention to stand for election shall be eligible for election at the annual meeting.***

BOARD OF TRUSTEES

Tracy Rogers.....	Dist. 1
Dennis Bowen.....	Dist. 2
Steve Kelso.....	Dist. 3
David Kelly.....	Dist. 4
Casey Robinson.....	Dist. 5
Anthony Dillard.....	Dist. 6
David Blackburn.....	Dist. 7
James M. Dancer.....	Dist. 8
Jeff Willingham.....	Dist. 9

MANAGER

James Fox - *General Manager*

STAFF

Randy Cloyd
Angela Blakley

Jim Coleman
Dustin Stepp

PERSONNEL

Jeff Angel
Penny Bourne
Dale Boyd
Leith Burkhalter
Megan Clark
Randell Conner
Dennis Cullum
Michael Green
Caleb Hitchcock

Donna Iams
Kelby Johnson
Sharla Justus
Tom Liwai
Trevor Matlock
Brett Miller
Lacey Owen
Earl Pratt
Jackson Rabon

Marcus Rice
Brady Richardson
Kevin Rothrock
Sherry Sarver
Mary Veenstra
Kathleen Weller
Jason Whitaker
Brandon Wingfield

STATEMENT OF NONDISCRIMINATION

for Southeastern Electric Cooperative

“This institution is an equal opportunity provider and employer.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in an program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

SOUTHEASTERN ELECTRIC COOPERATIVE, INC. DISCONNECT POLICY

Objective: It shall be the policy of Southeastern Electric Cooperative, Inc. (“Cooperative”) to disconnect electric service upon the request of a Member to discontinue service; or in response to an emergency or safety condition; or by a delinquent account when any and all attempts have failed to collect payment for services rendered.

Method: Upon the proper notification and documentation of a need to disconnect a service, the Cooperative will create a Service Order to track and process the work. Once the work has been accomplished the Service Order will be returned immediately to the Billing Department to ensure all necessary Cooperative records indicate and substantiate the cause and necessity of the disconnect. When there is a need to disconnect after the normal business hours of the Cooperative, the Cooperative’s after-hours dispatch personnel will provide all necessary documentation to the Cooperative by 8:00 a.m. the next business day.

It is the practice of the Cooperative to provide the Member with reliable metering equipment. The Cooperative will aim to deploy the latest in metering equipment technology (“Smart Meters”) whenever possible. These meters may include an “Auto-Disconnect” and have the ability to be electronically disconnected from a remote location. “Auto-Disconnect” smart meters may replace Member’s existing meter anytime the existing meter is damaged, destroyed, stolen or service is off, allowing for a prompt upgrade of metering equipment. The Cooperative, at the direction of the Board of Trustees, and in accordance with the Cooperative’s Terms and Conditions of Service, will utilize the most efficient means available to disconnect a meter as determined by this policy and the uniqueness of each situation.

Request by Member: A Member may request a meter (or meters) be disconnected due to construction work or repair to their residence, barn, out-building, well pump, etc., or as a necessity for vacating a property. The Member will contact the office of the Cooperative during normal business hours and request a specific time for the disconnect. The Cooperative will create a Service Order and the work will be tracked as stated in the “Method” above.

Emergency or Safety Condition: From time to time emergency or hazardous safety conditions arise. The Cooperative may be contacted by municipal, county or state emergency response entities to report a hazardous situation and the immediate need for a meter to be disconnected. The Cooperative’s Terms and Conditions of Service may also identify other hazardous condition that would warrant the disconnection of service that this policy may not include. The Cooperative will respond in the most urgent manner and use the most efficient means to disconnect meter.

Delinquent Accounts: The Cooperative will always consider the welfare of each member before an account is disconnected. The following provisions will be followed in an effort to ease the hardship caused to members being disconnected, as follows:

A. Delinquent accounts will only be disconnected between 8:00 a.m. and 3:00 p.m. on Monday through Thursday.

**SOUTHEASTERN ELECTRIC COOPERATIVE, INC.
DISCONNECT POLICY (cont.)**

- B. All Delinquent accounts maybe disconnected remotely.
- C. Delinquent accounts, Standard Residential Rate Cycle 100 and Cycle 200, will not be disconnected when the ambient temperature is above 100° degrees or below 32° degrees Fahrenheit.
- D. No service will be disconnected on the day before banks are schedule to be closed.
- E. All applicable charges prescribed within the Cooperative’s Standard Rate Schedule, along with an in creased or additional security deposit, may be collected before any delinquent account will be reconnected.
- F. After a delinquent account has been disconnected and the reason for the discontinued service has been eliminated, Cooperative will reconnect the service in the normal course of its daily workload, to include the use of afterhours dispatch personnel (when necessary) to schedule the reconnect.
- G. When Member is communicating with after-hours dispatch personnel for the purpose of being reconnected, the following procedures must be followed:

1. Member can make arrangements to pay all applicable charges, by check or cash, (described in paragraph “E” above), directly to the stand-by crew when they arrive at residence prior to the reconnection of service. If Cooperative has designated the member with a “No Checks Allowed” status, then Member can only make a cash payment to the stand by crew.
2. Member can pay all applicable charges, by credit card, check or cash at any U.S. Payments pay site kiosk, or by Interactive Voice Response (IVR) telephone service at (888) 260-6597. The member can use the Confirmation Number from their payment source to give to the after-hours dispatch personnel to make arrangement for their service to be reconnected.

Notices: The Cooperative will bill each consumer as promptly as possible according to their billing cycle.

- A. The due date listed on each bill is the date the consumer must pay by, in order to avoid a penalty charge.
- B. The due date listed on the bill applies only to the current bill and not any past due balances.
- C. Cooperative may send one (1) 48-hour cut-off notice prior to the disconnecting service on Standard Residential Rate Cycle 100 and 200.

Cooperative reserves the right to amend or modify its Disconnect Policy. Cooperative further reserves the right to refuse service to any consumer who uses an alias, the name of a relative or other person(s) as a method to escape payment on an unpaid obligation for electric service provided to them.

Date adopted: May 23, 2005

Date amended: October 22, 2012